

PARKING

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NewsTrack

Automated Parking Facility Receives High Ratings

Robotic Parking, which opened the nation's first, fully-automated parking facility in Hoboken, NJ (featured in the Jan/Feb 2003 issue of *PARKING*) received very high ratings among its customers, according to a survey conducted in May. The results of its Patron Satisfaction Survey show the following:

- 97.8% rated the service as very good to exceptional
- 95.1% rated the security of the vehicles very good to exceptional
- 94.9% noted they felt very good to exceptional when entering and exiting the garage
- 93.4% rated the convenience as very good to exceptional



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